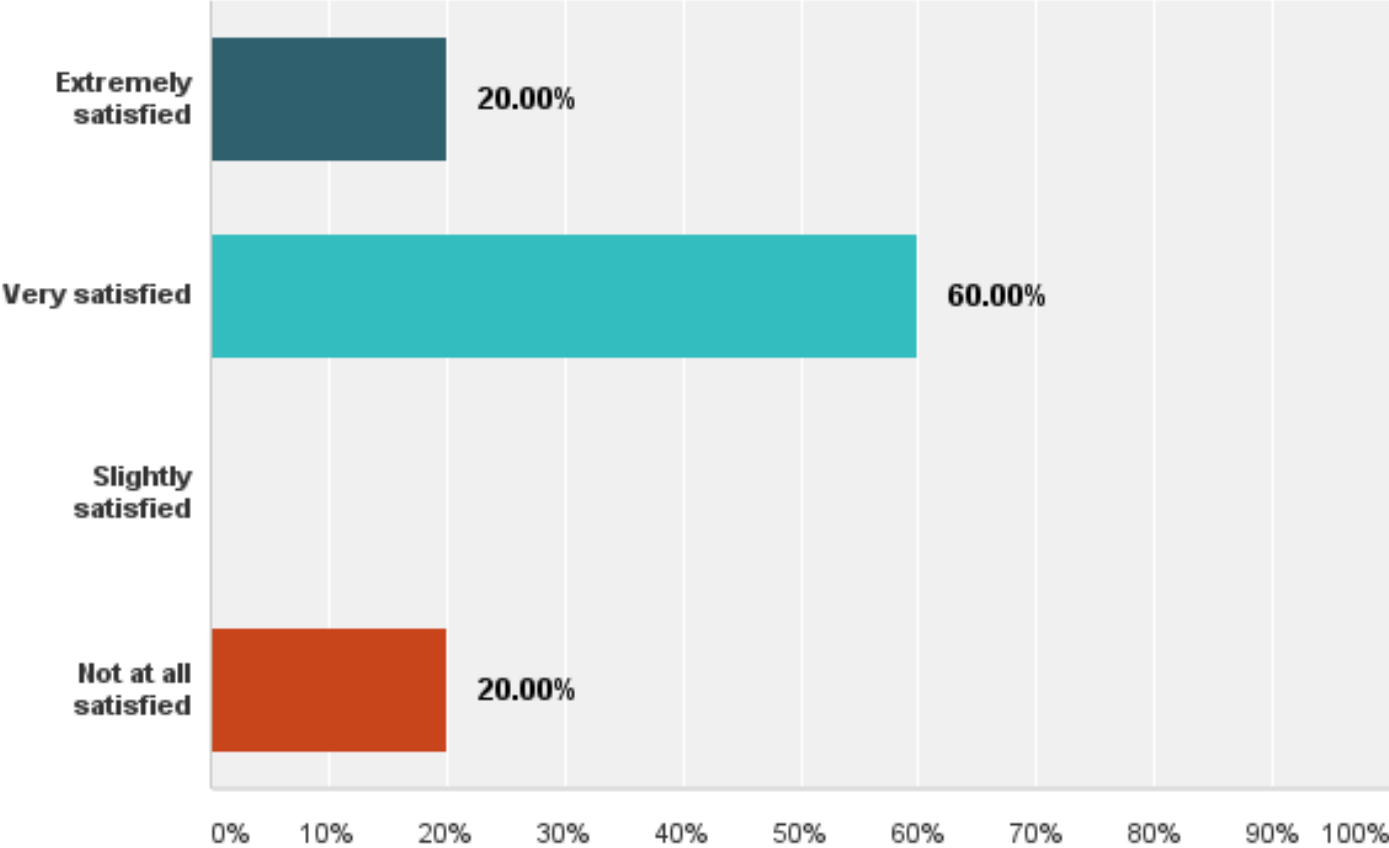
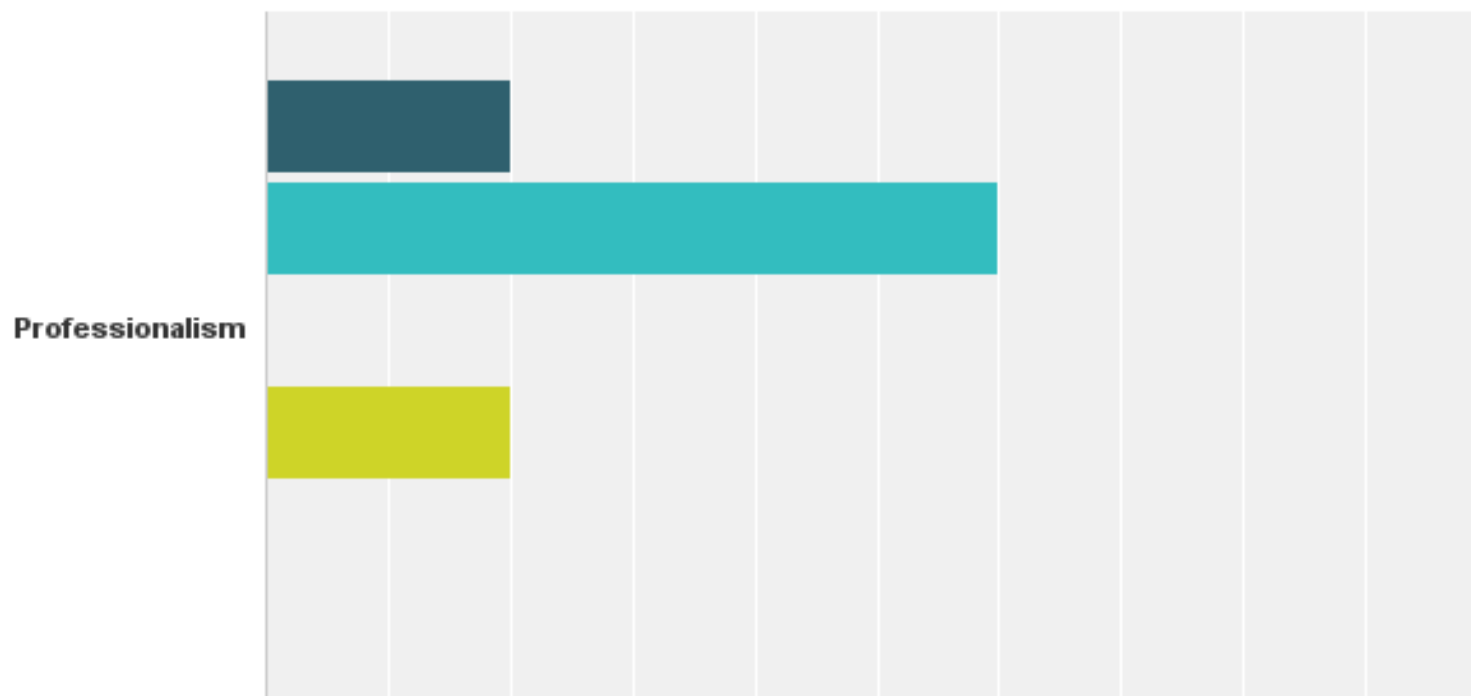
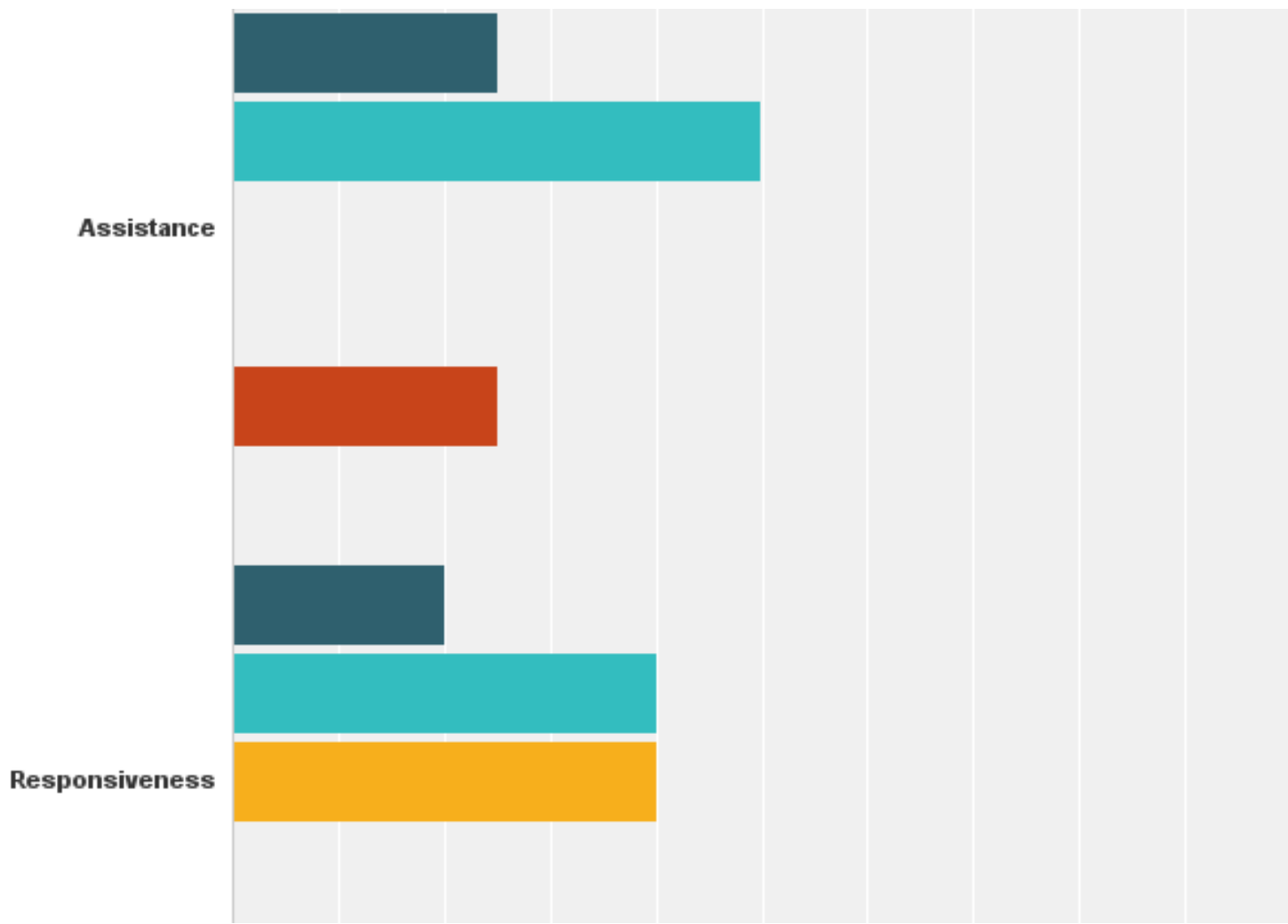


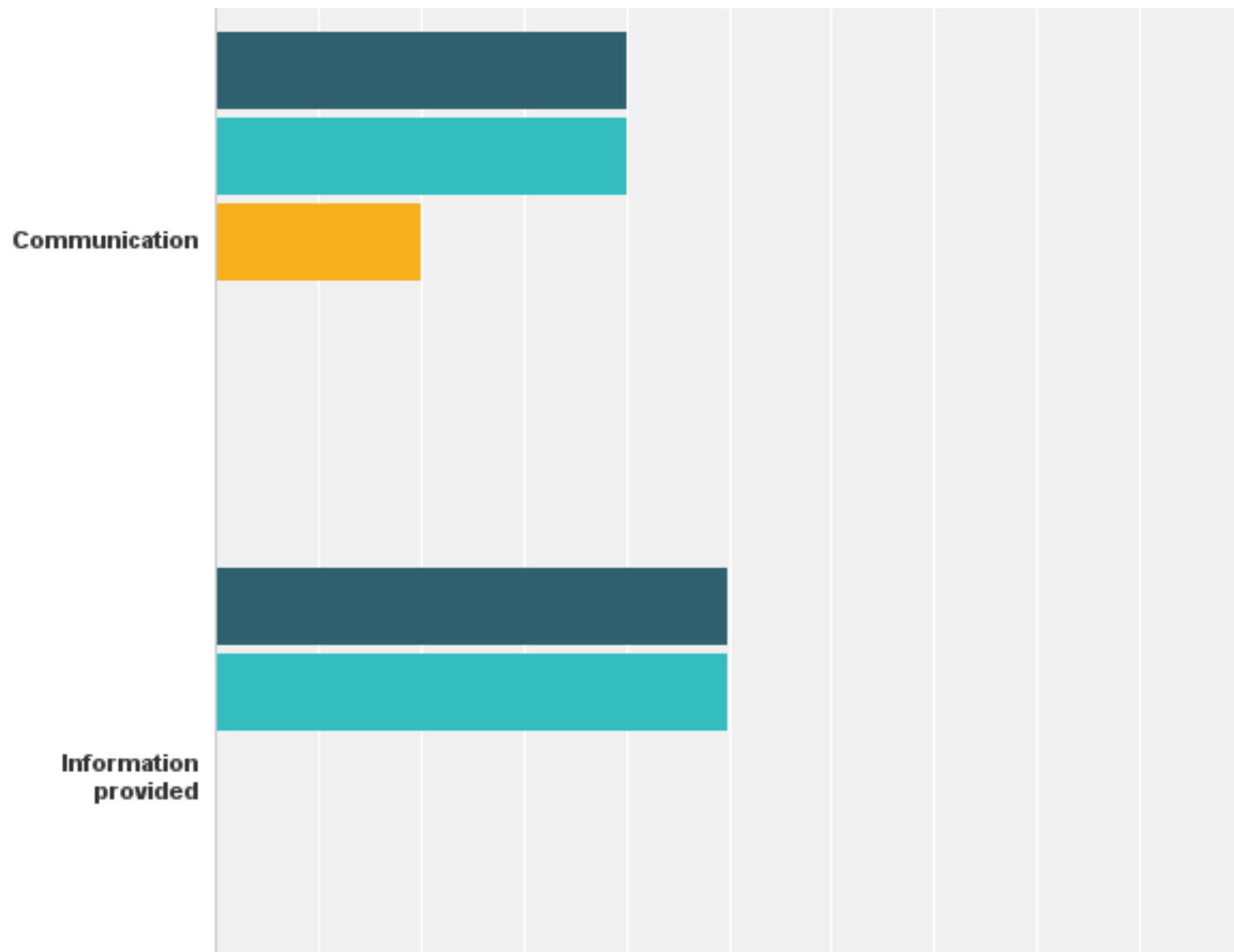
# Overall how satisfied are you with ECCS?

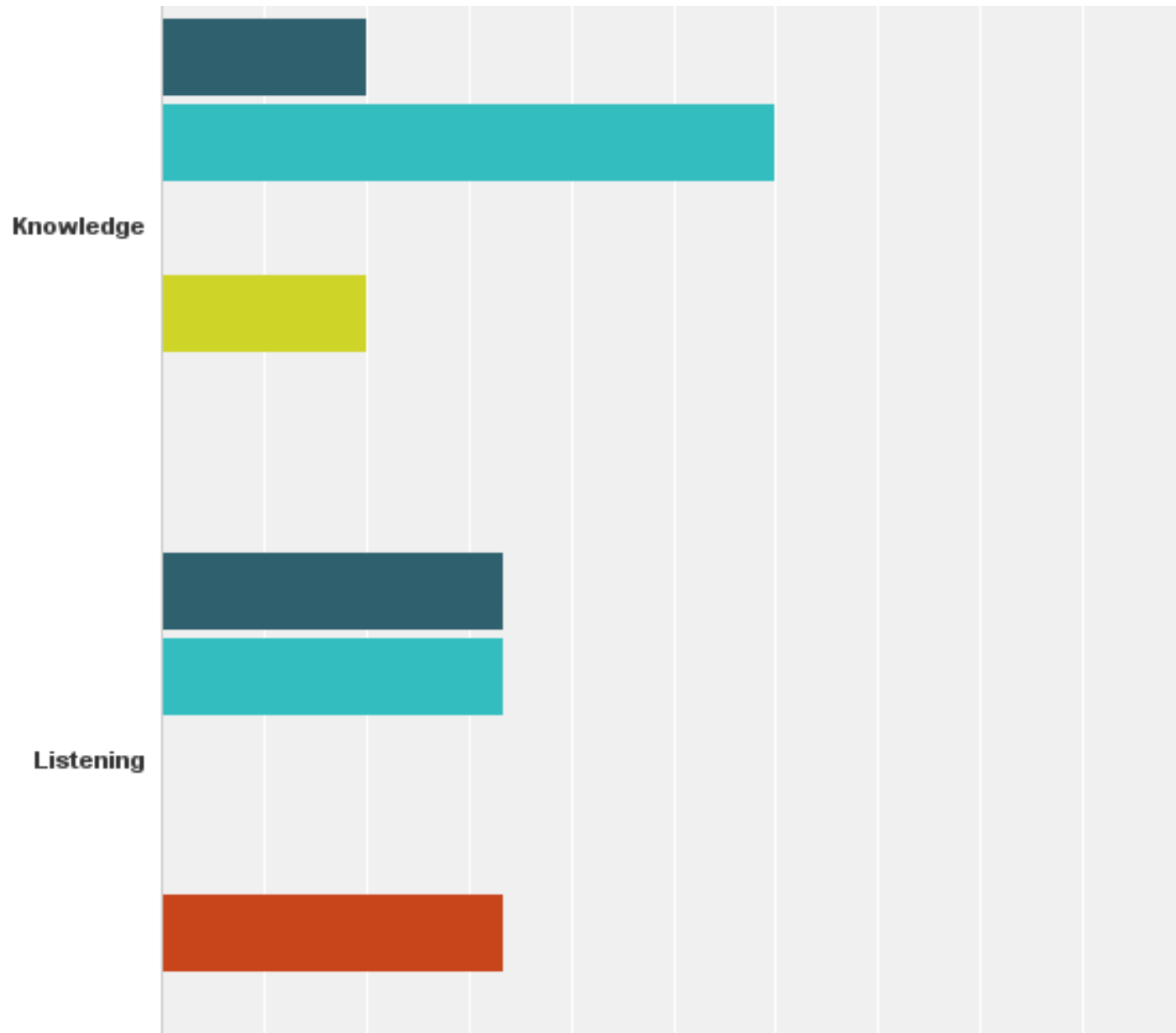


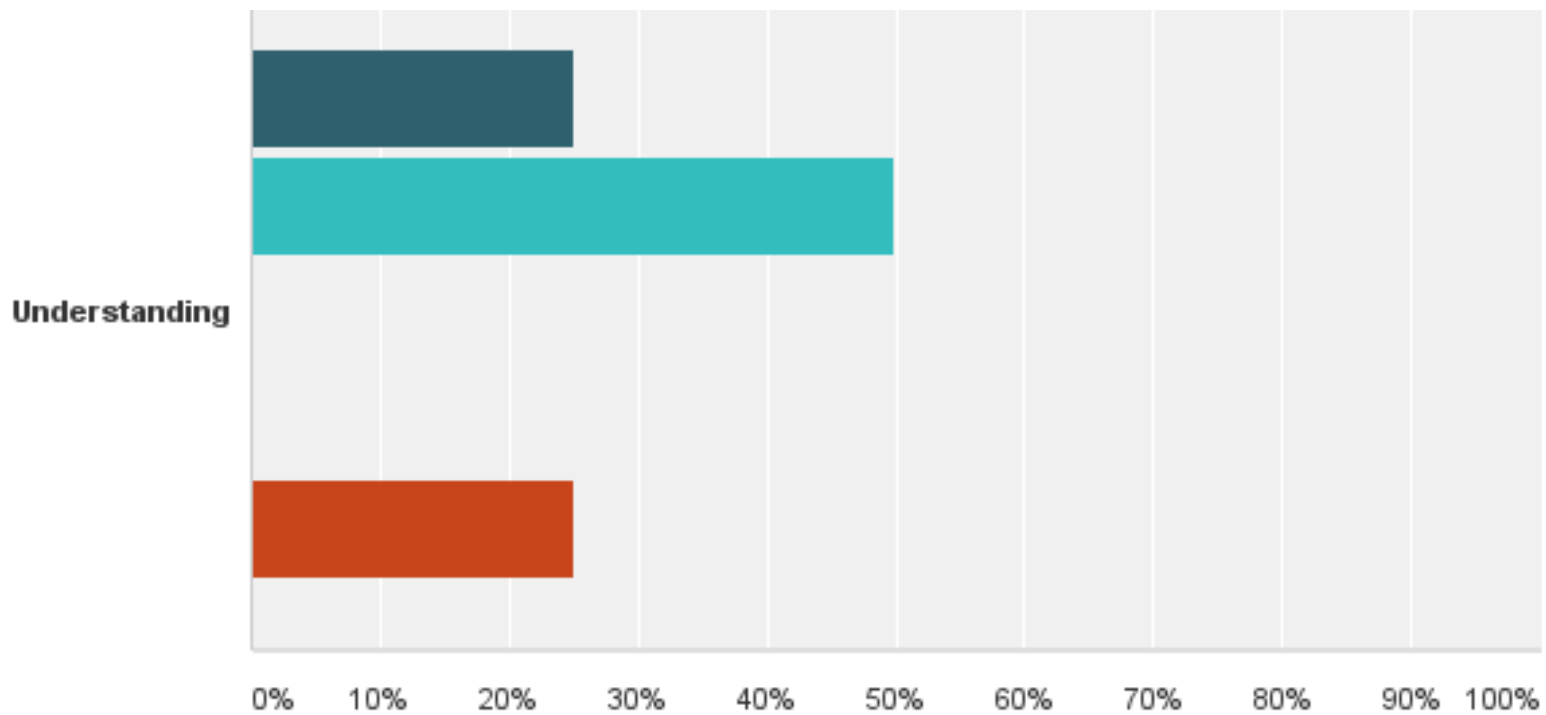
**Please rate the European Consumer Centre for Services staff in the following areas:**











- Extremely good
- Very good
- Moderately good
- Slightly good
- Not at all good