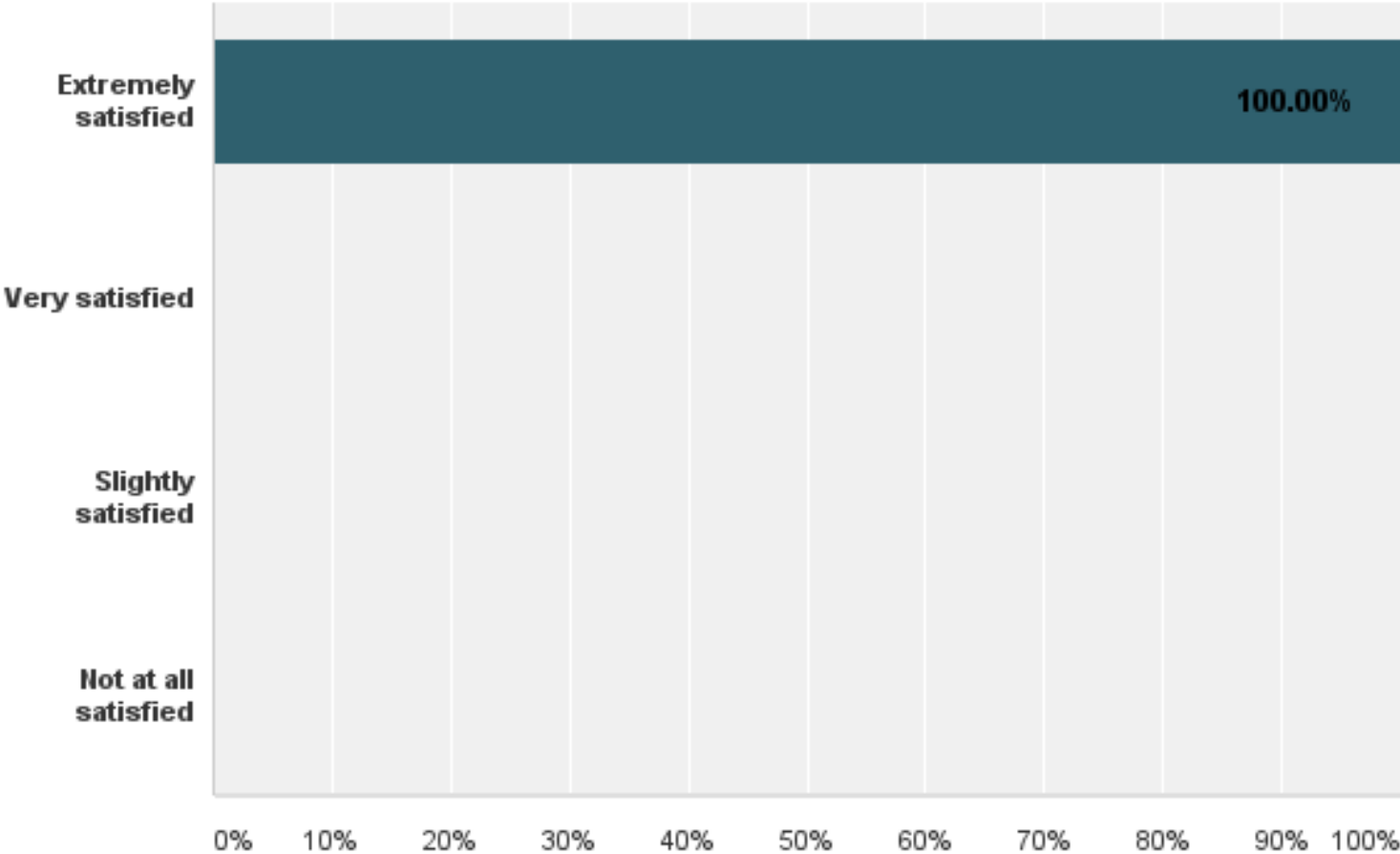
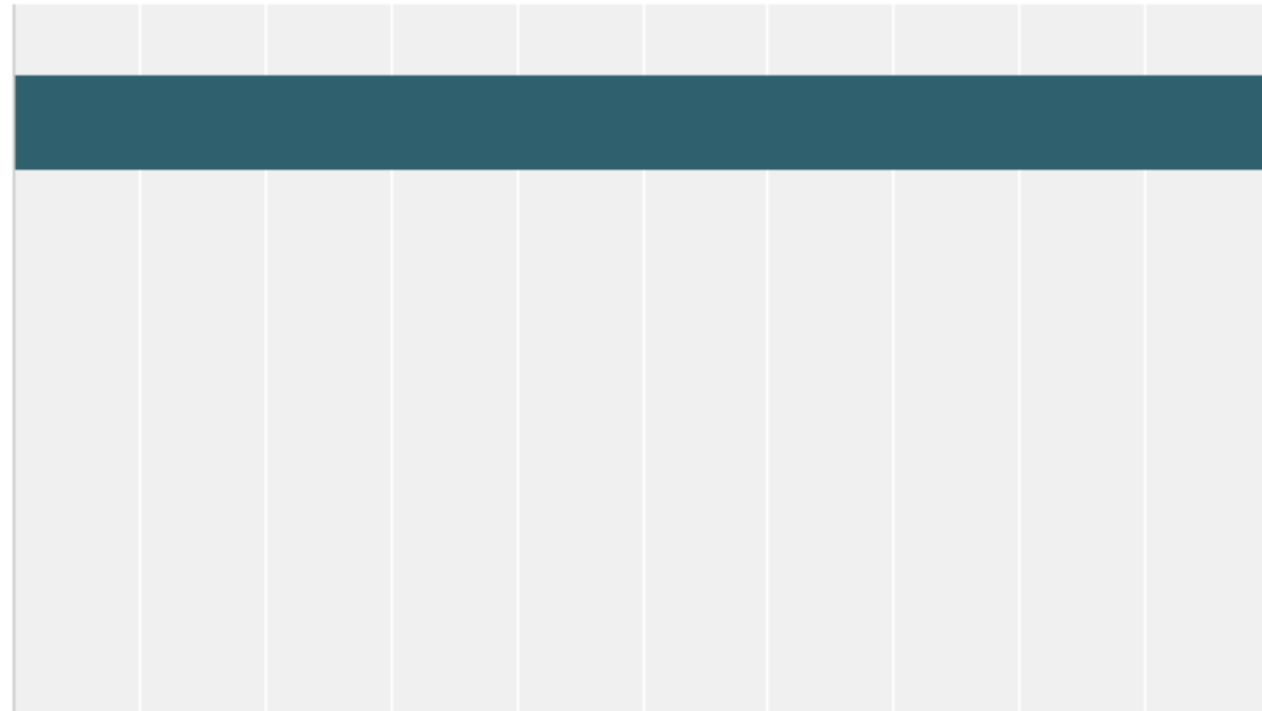


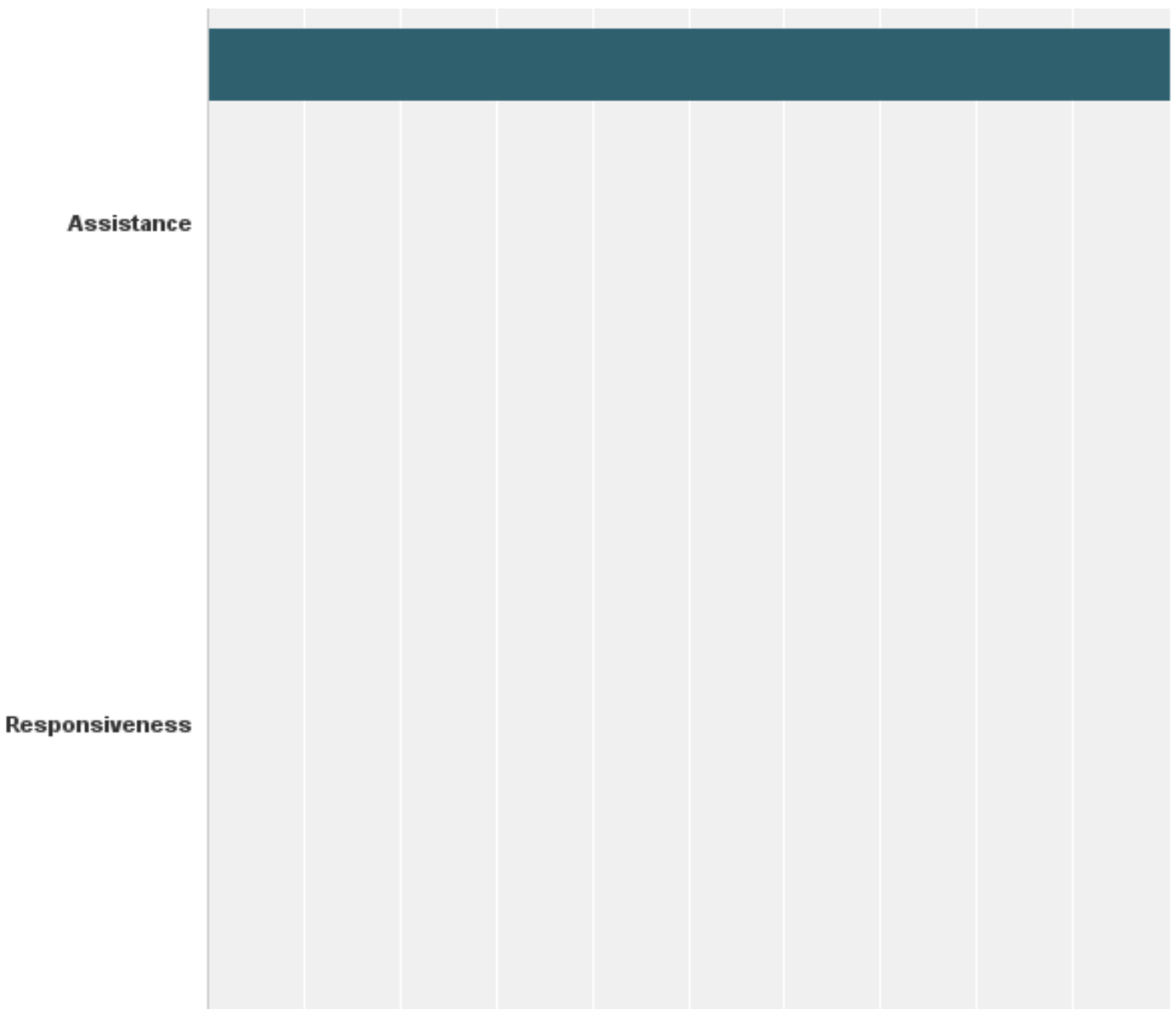
Overall how satisfied are you with ECCS?



**Please rate the European Consumer
Centre for Services staff in the following
areas:**

Professionalism



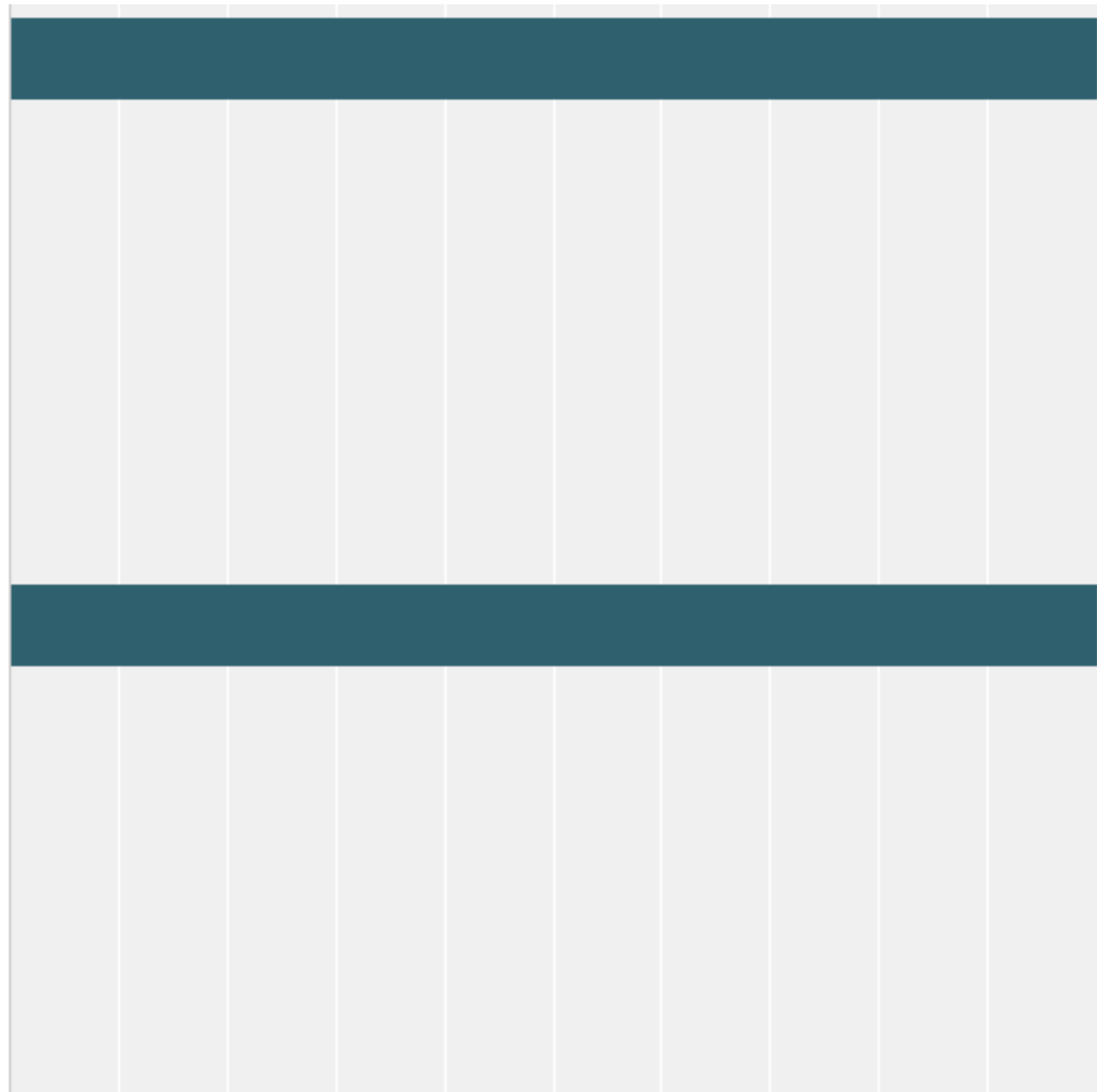


Assistance

Responsiveness

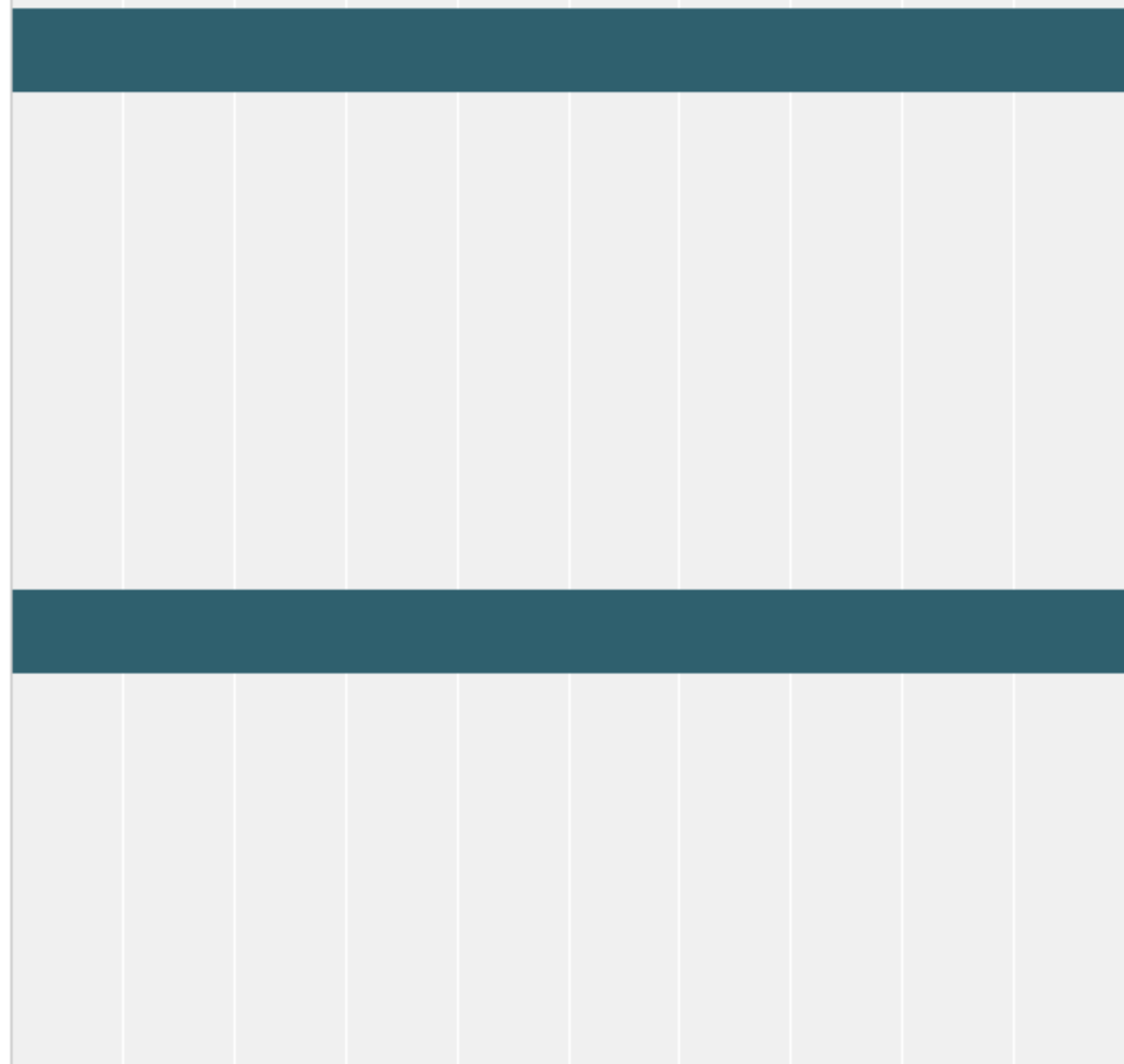
Communication

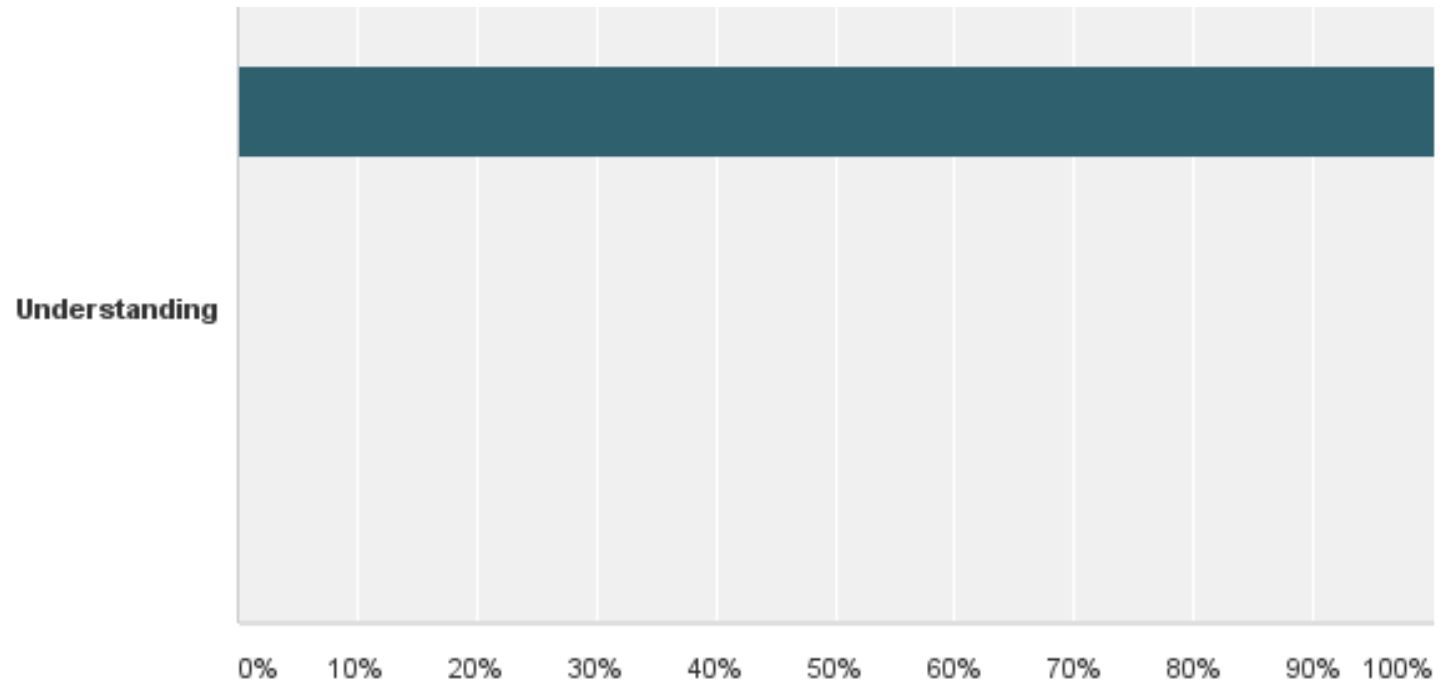
**Information
provided**



Knowledge

Listening





- Extremely good
- Very good
- Moderately good
- Slightly good
- Not at all good